

OMSSA 2018-2022 STRATEGIC PLAN



OMSSA'S VISION

To champion service system management that creates strong communities.

OMSSA'S MISSION

To support members in achieving the best human service outcomes.

OMSSA'S VALUE

An indispensable forum to collaborate and lead in advancing human service issues, reflecting the will of members.

Strategic Priorities

- 1 POLICY AND ISSUES MANAGEMENT**
Proactive policy leadership with members and government on the design and implementation of human service programs, grounded in the expertise of our members.
- 2 EDUCATION AND PROFESSIONAL DEVELOPMENT**
Provide accessible, relevant and inclusive education and professional development, knowledge transfer and events responsive to the needs of members.
- 3 ENGAGEMENT AND MEMBER COMMUNICATIONS**
Facilitate member sharing; leverage their expertise and resources to advance their interests; and keep them engaged and informed through two-way communications.
- 4 PARTNERSHIPS AND COLLABORATION**
Strategically convene our partnerships to expand our capability and to enhance the work of our members.
- 5 CAPACITY BUILDING**
Create and sustain a resilient and responsive organization able to meet member needs.